



TERMS AND CONDITIONS

Terms and Conditions

- 1) Our quotation is open for acceptance for 30 days from the date of issue.
- 2) A minimum of two weeks notice is required prior to the commencement of our work on site, enabling us to programme labour and resources to meet your needs.
- 3) Prior to commencing our works, all areas are to be prepared, swept and left clean by the client prior to the laying of our Floor Screeds.
- 4) The client shall provide free of charge and to locations as required by ourselves, all water (at a distance of no more than 30 metres from our works) and lighting necessary for the completion of our works.
- 5) A suitable area for washing out the screed pump and delivery trucks is to be made available, as well as an area allocated for the disposal of any excess materials.
- 6) Screed is delivered on trucks up to 8m and the responsibility lies with the client to ensure there is suitable access to site. Any potential problems should be raised with us to plan for access problems. Any extra cost incurred due to problems arising with site access will be passed on to the client.
- 7) If works are cancelled without 24 hours notice, works are not ready upon arrival at site or we deem the floor preparation to be unfit to receive screed, costs incurred by ourselves as a result of cancelling the order with the supplier of the floor screed will be passed on to the client. This may include late cancellation fees, total material costs and disposal fees. Additionally, a discretionary £500 may be charged to cover us for loss of time.
- 8) Additional thicknesses of floor screed following our site survey will incur extra charges as a result of an increase in material costs.
- 9) We allow for providing an SR2 finish (5mm tolerance over a 2m straight edge as per British Standards BS8204-1:2003).
- 10) In accordance with the relevant national standards for floor coverings all screeds must be inspected by the flooring contractor and should be:
 - i) Clean and free of chemicals, contaminants, laitance, dust and any building residues which are likely to impact on adhesion. The flooring contractor is responsible for the removal of these by suitable means such as sanding in order to create a key for bonded floor coverings.
 - ii) Sound, hard and free from fractures.
 - iii) Suitably dry and tested using a suitable approved testing method.
 - iv) All underfloor heating must have been commissioned and run.
- 11) If there are any doubts regarding the integrity, soundness or moisture content of the screed we should be consulted before the application of the final floor covering in order to arrange any remedial action if required. The responsibility lies with the final flooring contractor if they lay the floor on a substrate that does not meet the conditions highlighted in paragraph 10).
- 12) The protection of the screed following installation is the responsibility of the client.
- 13) The drying of the screed following installation is the responsibility of the client. In ideal conditions (20°C/60% RH) standard anhydrite screeds dry approximately at a rate of 1mm per day up to a depth of 40mm and 0.5mm per day for any additional depth. Fast-drying anhydrite and cementitious flowing screeds dry in approximately 14-21 days up to 50mm depth in the same ideal conditions. Increased depths above 50mm, lower temperatures and higher air humidity can increase this drying time., though the screed can be force dried following correct procedures and guidance.
- 14) Moisture readings must be taken by the flooring contractor prior to laying the final floor coverings to confirm that the screed has dried to an approved level before laying moisture sensitive floor coverings. For anhydrite screeds these reading need to be below 75% RH or 0.5% CM using a suitable approved testing method such as a carbide bomb test or flooring hygrometer.
- 15) Laitance removal is the responsibility of the client. Laitance on anhydrite screeds should be removed 4-10 days after installation of the screed. We can provide necessary equipment free of charge or complete the process ourselves for an additional fee.
- 16) Small cracks may appear on the surface of the screed, these are cracks in the laitance on the surface of the screed and will be removed at the time of sanding.
- 16) We have not included for any crack repairs or day joint damage that may occur as a result of drying and other trades working/trafficking the screed. If you require these carrying out they will be on a time and material basis.